



A.I.M. ENTERPRISE GROUP (PTY) LTD

Terms & Conditions

REVISED DRAFT

Innovate • Integrate • Elevate

EFFECTIVE 18 AUGUST 2026 | LAST UPDATED 18 AUGUST 2026

Prepared for internal review and pre-launch customer onboarding.

Recommended for formal legal review once budget allows.



Welcome to A.I.M Enterprise Group (Pty) Ltd ("A.I.M Enterprise Group", "A.I.M", "we", "us" or "our").

These Terms & Conditions ("Terms") govern your use of the A.I.M Enterprise Group website and the information, content, functionality and services made available through it, including access to A.I.M ONE where applicable.

By accessing or using this website or A.I.M ONE, you agree to comply with these Terms. If you do not agree with these Terms, please do not use the website or platform.

1. About A.I.M Enterprise Group

A.I.M Enterprise Group (Pty) Ltd is a South African business group that develops, operates and supports businesses, products, technology and other commercial initiatives. The A.I.M ecosystem may include:

BUSINESSES

- A.I.M Web
- A.I.M Fabrication
- A.I.M Beauty

PRODUCTS & TECHNOLOGY

- A.I.M ONE
- A.I.M Studio
- A.I.M Web Builder

A.I.M ONE, A.I.M Studio and the A.I.M Web Builder are products, platforms or technology initiatives of A.I.M Enterprise Group and are not represented as separate legal companies.

Individual businesses and products may have their own terms, policies, pricing, contracts and service agreements. Where you purchase or use a specific A.I.M service or product, those additional terms may apply.

2. Use of This Website and Our Platforms

You may use this website and A.I.M ONE for lawful purposes only. You agree not to:

- Use the website or A.I.M ONE for unlawful purposes
- Attempt to gain unauthorised access to our systems, including another organisation's data within A.I.M ONE
- Interfere with website or platform functionality or security
- Introduce malicious software or harmful code
- Attempt to disrupt availability of the website or A.I.M ONE
- Scrape, copy or reproduce substantial website content without permission
- Misrepresent your identity or relationship with A.I.M Enterprise Group
- Use information obtained from the website or platform to facilitate unlawful activities
- Use the website or A.I.M ONE in a way that could damage A.I.M Enterprise Group or its businesses

We reserve the right to restrict or terminate access where we reasonably believe these Terms have been violated.

3. Website Information

We aim to ensure that information published on this website is accurate and current. However, website content may occasionally contain errors, omissions, outdated information, typographical errors, or changes to pricing, product availability, services or features.

We reserve the right to update, modify or remove website content at any time without prior notice. Information presented on this website should not automatically be interpreted as a binding quotation, offer or contractual commitment unless expressly stated otherwise.

4. Services and Products

Descriptions of A.I.M businesses, products and services are provided for general informational purposes. The availability, pricing, specifications, features and terms of individual services or products may change.

A specific service or product may be governed by separate service agreements, quotations, statements of work, order forms, subscription agreements, product terms, booking terms or customer agreements. Where separate terms apply, those terms will take precedence over general website information to the extent of any conflict.

5. Quotations and Pricing

Prices displayed on the website may be subject to change. Unless expressly stated otherwise:

- Website prices are not necessarily binding quotations.
- A quotation may be required before work begins.
- A quotation may contain its own validity period.
- Additional requirements may result in additional charges.
- Third-party costs may be excluded from advertised prices.
- Taxes, delivery charges, hosting, domains, licences or third-party services may be charged separately where applicable.

A binding commercial agreement only exists once the relevant quotation, agreement, order or other contractual document has been accepted in accordance with its terms.

6. Payments

Where payment is required for a service or product, payment terms will be communicated through the applicable quotation, invoice, subscription or service agreement. Failure to make payment when due may result in suspension of services, delayed delivery, cancellation of services, additional charges where applicable, and recovery of outstanding amounts. Specific payment terms may vary between A.I.M businesses and products.

7. A.I.M Web

A.I.M Web provides web and digital solutions. Specific website-development projects may be subject to separate agreements covering scope of work, design revisions, content, domains, hosting, maintenance, third-party services, delivery timelines, ownership, intellectual property and payment. Website information about A.I.M Web does not replace the terms contained in an individual client agreement or quotation.

8. A.I.M Fabrication

A.I.M Fabrication provides fabrication, welding and related services. Individual projects may require a separate quotation, scope of work or agreement addressing materials, measurements and specifications, site conditions, labour, delivery, installation, engineering and safety requirements, project timelines, payment and client responsibilities.

A.I.M Fabrication is not responsible for delays or additional costs resulting from inaccurate information, changes in specifications, site conditions or circumstances outside its reasonable control.

9. A.I.M Beauty

A.I.M Beauty provides beauty services. Bookings may be subject to additional booking, cancellation, payment and service-specific terms. Information published on the website is general information and does not replace professional consultation where one is required.

10. A.I.M ONE

INFRASTRUCTURE

A.I.M ONE is a technology product of A.I.M Enterprise Group, built on **Supabase** (database, authentication and backend infrastructure) with application interfaces hosted on **Netlify**.

Access to A.I.M ONE may be subject to separate product terms, subscription agreements or user agreements.

Features, functionality, pricing and availability may change as the platform develops. Unless expressly agreed otherwise, access to A.I.M ONE does not transfer ownership of the underlying software, source code, technology or intellectual property to the user.

Each A.I.M ONE customer's data is associated with their own organisation account. A.I.M Enterprise Group's handling of that data is described in our Data Handling & Information Security Policy.

11. A.I.M Studio and A.I.M Web Builder

A.I.M Studio and the A.I.M Web Builder are technology products/platforms of A.I.M Enterprise Group. Use of these platforms may be subject to additional product-specific terms. A.I.M Enterprise Group may modify, improve, suspend or discontinue features where reasonably necessary for development, maintenance, security or business purposes.

12. Intellectual Property

Unless otherwise stated, all intellectual property appearing on this website belongs to or is licensed to A.I.M Enterprise Group or the relevant A.I.M business, including logos, brand names, trademarks, text, graphics, images, designs, software, website layouts, user interfaces, product concepts, videos and documentation.

You may not reproduce, modify, distribute, sell, publish or commercially exploit protected content without prior written permission. Nothing on this website grants you ownership of A.I.M intellectual property.

13. User-Submitted Information

When you submit information through our website or A.I.M ONE, including enquiries, feedback or business information, you confirm that the information is reasonably accurate, that you have the right to provide it, and that you are not knowingly submitting malicious or unlawful content. Personal information will be handled in accordance with our Privacy Policy.

14. Website Enquiries and CRM

Information submitted through website forms is stored in Supabase and may be transferred into A.I.M Enterprise Group's internal CRM to create leads, assign enquiries, follow up with prospective customers, prepare quotations, manage customer relationships and coordinate services. Use of personal information is governed by our Privacy Policy.

15. Third-Party Links

The website may contain links to third-party websites. We are not responsible for third-party content, availability, security, privacy practices or terms. You access third-party websites at your own discretion.

16. Availability and Security

We aim to maintain a reliable website and platform but do not guarantee that they will always be available, uninterrupted, completely error-free, or free from viruses or other harmful components. Availability may be affected by maintenance, hosting issues (including issues with Supabase or Netlify), technical failures, security incidents or circumstances beyond our reasonable control.

17. Disclaimers

To the maximum extent permitted by applicable law, information on this website is provided on an "as available" and general informational basis. A.I.M Enterprise Group does not guarantee that all website information will always be complete, accurate or suitable for your specific circumstances. You should obtain appropriate professional advice where necessary before making significant commercial, financial, legal, technical or other decisions based on information contained on this website.

18. Limitation of Liability

To the maximum extent permitted by South African law, A.I.M Enterprise Group will not be liable for indirect, incidental, special or consequential losses arising from your use of, or inability to use, this website or A.I.M ONE, including loss of profits, revenue, business opportunities, data, goodwill or expected savings. Nothing in these Terms is intended to exclude or limit liability where such exclusion or limitation is prohibited by law.

19. Indemnity

To the extent permitted by law, you agree to indemnify A.I.M Enterprise Group against claims, losses, damages, liabilities and reasonable costs arising from your unlawful use of the website or A.I.M ONE, or your violation of these Terms.

20. Privacy

Your use of this website and A.I.M ONE is also governed by our Privacy Policy and our Data Handling & Information Security Policy, which explain how we collect, use, store and protect personal information.

21. Changes to These Terms

We may update these Terms from time to time. Changes will become effective when the updated Terms are published on this website, unless a different effective date is specified. Your continued use of the website or A.I.M ONE after changes are published constitutes acceptance of the updated Terms, subject to applicable law.

22. Governing Law

These Terms are governed by the laws of the **Republic of South Africa**. Any dispute relating to these Terms or your use of this website or A.I.M ONE will be subject to the jurisdiction of the appropriate courts of South Africa, subject to applicable law.

23. Severability

If any provision of these Terms is found to be invalid, unlawful or unenforceable, that provision will be interpreted or modified to the extent necessary to make it enforceable where legally possible. The remaining provisions will continue to apply.

24. Entire Agreement

These Terms, together with our Privacy Policy, our Data Handling & Information Security Policy, and any applicable service-specific agreements, constitute the terms governing your use of this website and our platforms. Where a specific written agreement exists between you and an A.I.M business or product, that agreement will govern the relevant transaction or service where its provisions differ from these general Terms.

25. Contact

For questions regarding these Terms, please contact:

Company	A.I.M Enterprise Group (Pty) Ltd
Email	info@aimenterprisegroup.co.za
Website	A.I.M Enterprise Group website
Address	A.I.M Enterprise Group operates as a digital-first business. Services are delivered remotely or on-site (where applicable, e.g. A.I.M Fabrication) — we do not maintain public-facing premises.

IMPORTANT NOTICE

These Terms & Conditions are provided as A.I.M Enterprise Group's general website and platform terms. They are suitable for onboarding early customers but should be reviewed by a qualified South African legal professional — particularly for A.I.M ONE subscription/SaaS terms, consumer-protection requirements and software licensing — before the business scales significantly.